

Terms and Conditions for Tuition

- 1. The hourly fee for tuition is agreed before the start of tuition, usually via e-mail or the internal messaging system of tutor websites such as tutorhunt, first tutors or similar. This fee is payable per lesson directly to your tutor, either in cash, by bank transfer or via Paypal.
- 2. A deposit of one lesson's tuition fees is required to secure your booking.
- 3. Scheduled tutorials will always take place on the day and time and venue initially agreed, unless a tutorial is rearranged for a time that is mutually convenient to both tutor and student. Lessons will continue until a mutually agreed termination date.
- 4. Lessons cancelled with less than 48 hours' notice will be billed to the client at a rate of no more than 1 hour of instruction.
- 5. Although we work within the school curriculum and we can support a student's homework or work on assignments, we cannot do the work for the student or guarantee that any suggestions made will correspond to answers on the mark scheme or teacher feedback.
- 6. We strive to provide the best possible service. However, we will not be held accountable or responsible for the academic success or lack thereof demonstrated by the student/client. Although we will do everything in our power to help grades and skill sets improve, we can offer no guarantee thereto.
- 7. We are not liable for any direct, incidental, consequential, indirect, special, punitive or similar damages arising out of use of our tutoring service, or any errors or omissions in the content of our materials. You the client specifically waive any and all claims arising out of the use of this tutoring service.
- 8. All materials that are created in-house are copyrighted. You agree that you will not publish or distribute any portion of any materials without prior written permission.
- 9. Online lessons require a quiet environment and a stable internet connection. We will not be held accountable for problems arising due to the student's internet connection. Any time lost due to a bad internet connection at the student's end is the student's own responsibility and will not be made up.